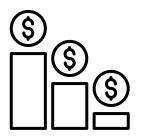


Created by Somewan from the Noun Project

GDPR compliance

You have had some work done to make the system 100% GDPR compliant.

Who will take responsiblity for that it actually is?



Lost funding

One municipality lost thier funding for participating. If they leave the shared costs will increase for all others.

How will this setup react?



Created by Shastry from the Noun Project

Bug

A feature introduced by one municipality has a bug. The bug causes problems for another municipality that are not even using this feature. It happens just before their big festival causing a lot of overtime to save the day.

How can that situation be resolved?



Created by Made x Made from the Noun Project

Concerns

One municipality feels like all their issues in the backlog are not getting any attention at all and feels like their voice is not being heard.

How will their complaint be addressed?



Created by Made x Made from the Noun Project

New replicating public organization!

A fifth municipality wants to join you and replicate the codebase.

How are you handling it?



Created by Made x Made from the Noun Project

Major enhancement

One municipality has a large language minority and wants to make the interface multilingual. Others are unsure of how this will impact their workflow.

Where will this be discussed?



Created by Eucalyp from the Noun Project

Wild developer

One municipality went ahead and contracted a developer to add a new feature (exporting events in an open format) without informing anyone else. They make a pull request to add that feature to the codebase.

How is that handled?



Created by Made x Made from the Noun Project

Concerns

One municipality feels like all their issues in the backlog are not getting any attention at all and feels like their voice is not being heard.

How will their complaint be addressed?